# THE PINES ELANORA "SOCIAL MEDIA COMPETITIONS" GENERAL TERMS AND CONDITIONS

SCHEDULE	
Item 1: Promotion	The promotion is as specified on our Social Media post. Answer any questions asked and share with friends (if requested), to go in the draw to win a prize.
Item 2: Promoter	The Pines Shopping Centre (QLD) ACN 055 688 607 of PO Box 4100, Elanora, Qld 4221
Item 3: Prize Pool	As specified in the post and advertising

## 1 Introduction

- 1.1 Participation in this Promotion and information regarding redemption of any prizes from the Prize Pool forms part of these terms and conditions.
- 1.2 By submitting an entry into this Promotion, Entrants warrant that they have read, understand and agree to be bound by these terms and conditions.
- 1.3 A copy of these terms and conditions can be obtained from the Centre Management Office.

# 2 Duration

2.1 As shown above under item 4.

# 3 Eligibility

- 3.1 This Promotion is only open to residents of South East Queensland.
- 3.2 Directors, officers, management, suppliers and their employees (and the immediate families of directors, officers, management, suppliers and employees) of the Promoter or of its related bodies corporate or agencies are ineligible to enter the Promotion.
- 3.3 Retailers, store owners, managers and their employees at The Pines Shopping Centre are ineligible to enter the Promotion.
- 3.4 If the Entrant is under the age of 18 years, the prize will be awarded to the winner's nominated parent or guardian.

# 4 Method of entry

- 4.1 To enter, a person (Entrant) must follow the instructions in the Social Media post including:
  - a) Like our Facebook Post
  - b) Answering any questions asked
  - c) Share the post
  - d) Tag a friend
- 4.2 There is no limit on the number of times a person may enter the Promotion.

### 5 Draw

- 5.1 The winner/s will be drawn with 48 hours of the promotion ending. The winner will be determined via a random draw.
- 5.2 The judge's decision is final. No further correspondence will be entered into.
- 5.3 The winners will be contacted by message after the draw has taken place.
- 5.4 The winner does not need to be present at the draw.

### 6 Prizes

- 6.1 The total amount of prizes for this Promotion consists of the number of prizes noted in Item 4. All prize values are in Australian dollars and are correct at the time of printing. The Promoter takes no responsibility for variations in the prize value.
- The prizes are not transferable, redeemable or exchangeable for cash. The vouchers must be redeemed at The Pines Shopping Centre.
- 6.3 The Promoter does not warrant the merchantability, suitability and/or fitness for purpose of any goods and/or services awarded as a prize.
- 6.4 All prizes are subject to the terms and conditions of the individual provider of the prize.
- 6.6 If the prize (or part of any prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute that prize (or that part of the prize) to the equal value, subject to any written directions from a regulatory authority.

## 7 Notification

7.1 All prize winners will be notified by message.

## 8 Prize collection

- Prize winners must collect their prize from the Centre Management Office, unless otherwise informed by the Promoter at the time of winning. The Promoter reserves the right to request winners to provide proof of identity and/or proof of entry validity in order to claim a prize.
- 8.2 Prizes must be collected with fourteen (14) days of notification. If for any reason a winner does not redeem a prize by the time stipulated, then the prize will be forfeited.

## 9 Publicity materials

9.1 By entering into this Promotion, Entrants accept that their name may be made public. A picture, along with the winner's name, may be requested for publication in local and regional newspapers as part of the Promotion.

### 10 Release and indemnity

- 10.1 The Promoter accepts no responsibility for the prize once they have been collected by the winner.
- 10.2 The Promoter accepts no responsibility for lost, late or illegible receipts.
- 10.3 The Promoter and its associated subsidiaries, agencies, employees, advisers, agents and companies will not be liable for any loss or damage whatsoever which is suffered (including but not limited to direct or consequential loss), or for personal injury or death suffered or sustained in connection with this Promotion or as a result of taking or using any prize, except for any liability which cannot be excluded by law.
- 10.4 The prize winner must, on demand, indemnify and keep indemnified, the Promoter, its subsidiaries, agencies, employees, advisers, agents and companies against all claims, losses, damages, costs and expenses

reasonably or lawfully suffered or incurred by the Promoter by reason of any loss, damage or injury incurred by the Promoter arising out of this Promotion.

### 11 Termination of Promotion

11.1 The Promoter reserves the right to vary the terms of, or cancel, this Promotion at any time without liability to any Entrant or other person, subject to applicable laws.

#### 12 Decisions final

- 12.1 The Promoter, at its sole discretion, may accept entries with errors and omissions.
- 12.2 If there is a dispute as to the identity of an Entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the Entrant.
- 12.3 The Promoter's decision relating to the Promotion and/or redemption of the prizes is final and no discussions or correspondence with Entrants or any other person will be entered into.

## 13 Personal information and privacy

- 13.1 Under the *Privacy Act 1988* the Promoter must tell an Entrant when it collects personal information about them and how it will use it. If the Entrant chooses to enter or take part in this competition, the Entrant will be required to provide information about themselves.
- 13.2 The personal information supplied by Entrants when entering this Promotion may be used for the purpose of sending information on any of the Promoter's products or services. From time to time this information may be used by the Promoter. The use and disclosure of this information is subject to the restrictions imposed on the Promoter by the *Privacy Act 1988*. Subject to the provisions of the *Privacy Act 1988*, Entrants may have access to any personal information held by the Promoter by contacting 07 5534 6722.
- 13.3 The Entrant acknowledges that any personal information provided by the Entrant is not sensitive information.
- By entering and ticking the box, each Entrant gives its consents to the Promoter, for an indefinite period, unless otherwise advised, to use his or her personal information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the Entrant.
- 13.5 If the Entrant wishes to access, update or correct the Entrant's personal information, the Entrant may do so by providing the Promoter with written notice.

If an Entrant prefers that the Promoter not use their details and/or retain their details, please contact the Promoter on 07 5534 6722. All Entrants have a right to access most personal information which the Promoter holds about them. The Promoter may deny any request for access in some circumstances. If the Promoter does this, it will tell an Entrant why.